

March 18, 2020

Dear NVP, Inc. Family and Community,

The health, safety, and well-being of our employees, customers, business associates and trade partners is our top priority. The current situation throughout the country and the world has made us susceptible to changes in our daily lives and schedule. Therefore, the NVP team has outlined what we feel will allow for all to work together in a healthy and safe environment moving ahead.

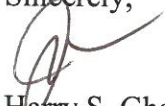
The following precautionary measures outlined below have been put in place to assist you with your new home processes. To ensure that we all remain healthy and safe we ask that everyone adheres to the procedures as stated.

- We have taken extra steps to have our models cleaned and sanitized more frequently with special attention to the high-touch surfaces such as chairs, doorknobs, desks, and countertop surfaces.
- Our Corporate Office and Model Homes will remain open, but we are a handshake-free zone, a warm smile will be much appreciated!
- We request all visitors to use hand sanitizer or wash hands upon arrival.
- Please keep all groups entering the Model Homes and Showcase Homes to 5 people or less.
- All Non-Emergency Customer Service visits to occupied homes will be postponed until April 30, 2020.

Our Community Sales Managers will continue working from the Model Homes Friday – Tuesday from 10 am to 6 pm. Please feel free to contact our New Home Consultant to set up a personal appointment at any time, you can call or text her at 703-898-5436.

NVP will continue to be available for you and adjust as needed to provide the best customer experience to meet your needs. Thank you for your patience as we continue to work together and assist you with your home buying experience in a healthy and safe atmosphere.

Sincerely,


Harry S. Ghadban
NVP, Inc.
President